



San Francisco Department of
Early Childhood

CMS Uploader Training

30 minutes



San Francisco Department of
Early Childhood

FRC Monthly Meeting

May 6, 2026



San Francisco Department of
Early Childhood



Welcome!

APA/APIFRN	Asian Women's Resource Center	Bay View YMCA	Compass
Edgewood	El Centro Bay View	Family Connections – Excelsior, Portola Vis Valley	Glide
Good Sam	HPP	IFR	Joy Lok
Wah Mei-Sunset	Safe and Sound – Safestart	SOMA	Support for Families
YMCA of SF – OMI, Potrero, WAFRC	VVSF	Young Family FRC	

FDC question of the day:
**What is a song you
had on repeat lately?**



Book of the month: Teeny and Tilly

By Feldstein, Beanie





FSA Presentation

FAMILY SERVICES ALLIANCE

ALL MEMBER MEETING

SAVE THE DATE!

May 8, 2026 • 9:30 – 12:30 PM

The Women's Building
San Francisco, CA

INCLUDED: Breakfast • Lunch • Coffee

We want to see you there.
Meet other fellow members, and join us for **fun** networking games, and Advocacy 101 session.

PLEASE RSVP
<https://55amm.eventbrite.com>

Questions:
Contact Ricardo Eugenio at ricardo.eugenio@safeandsound.org



FRC Roadmap Presentation



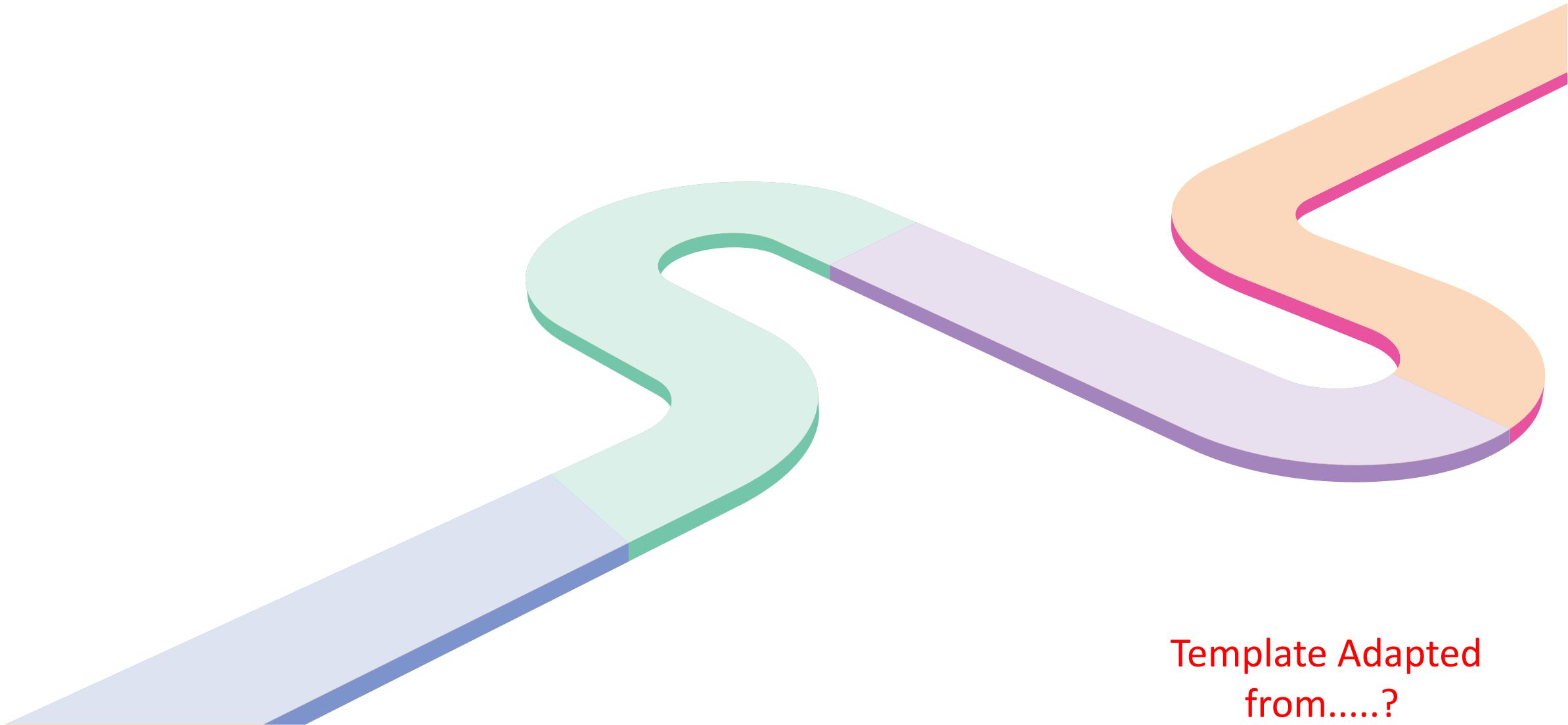
Project Context

Based on Program observations and 8 informational interview

Builds on existing strengths of FRC system

Goal: strengthen integration and engagement of CWS
Involved family

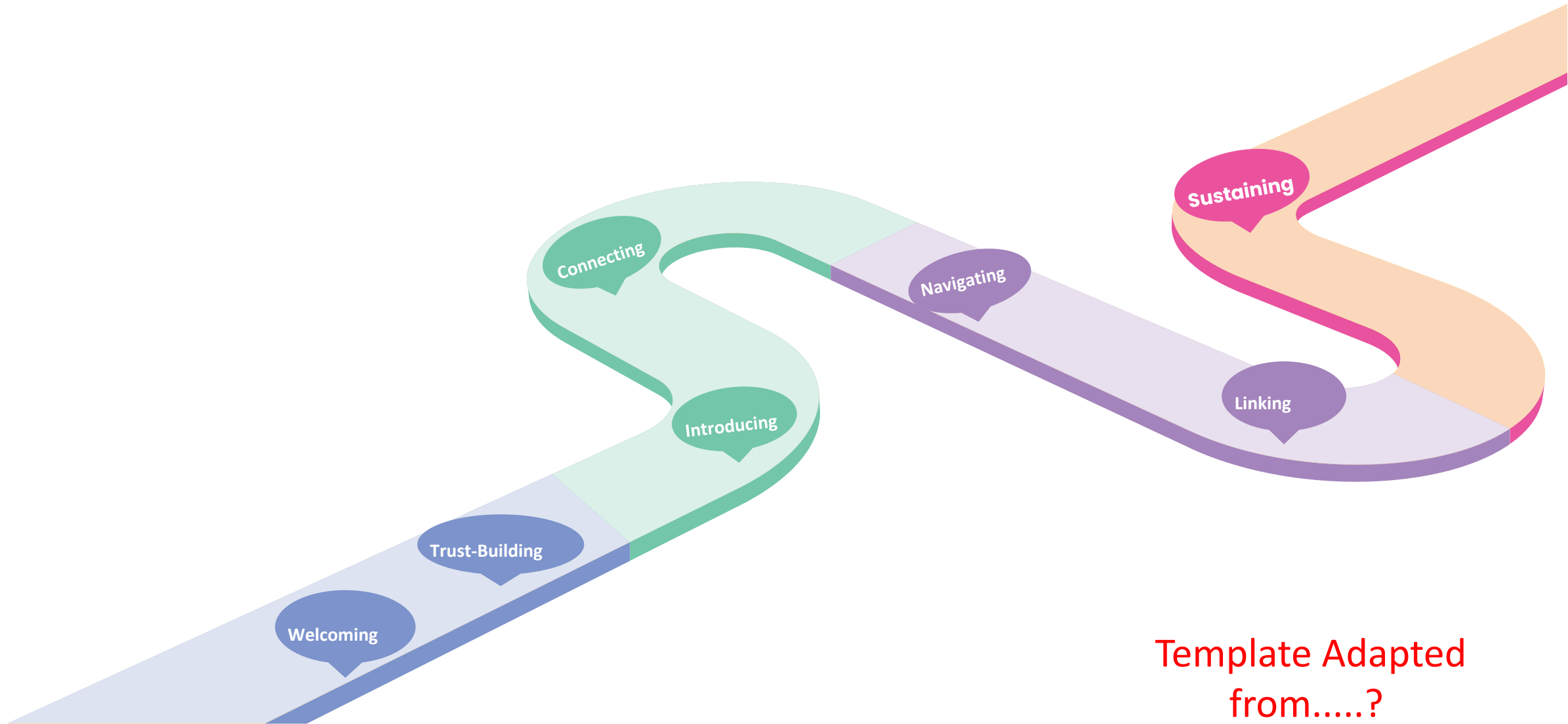
Part 2a: Journey Map for EV/DR FRCs



Template Adapted
from.....?

EV /DR Family Resource Center (FRC) Program Journey Map

Welcoming, Trust-Building, Introducing, Connecting, Navigating, Linking, Sustaining



Template Adapted
from.....?

EV /DR Family Resource Center (FRC) Journey Map

Welcoming, Trust-Building, Introducing, Connecting, Navigating, Linking, Sustaining

Introducing Services in a Supportive Way

Families/Caregivers are introduced to the services and programs and in a way that feels supportive and not overwhelming. Staff use relationship-based conversations and repeated, low-pressure invitations to share information about available supports and services beyond EV/DR

Trust-Building through Professional Relationships

Through a consistent staff presence, supportive coaching, emotional validation, active listening, and informal conversations before and after EV visits, families/caregivers gain confidence in expressing needs, utilizing resources, and continuing to engage with staff and services.

Welcoming and Reframing the Experience

Families/caregivers are welcomed in a safe, non-judgmental environment. Staff help them see the FRC as a place of support, belonging, and possibility.

Active Connection to FRC's Programs

Families/Caregivers are actively connected to programs and services offered by the FRC and supported in moving from awareness to participation through warm hand-offs, assistance with registration, scheduling support, and follow-up.

Sustained Engagement After Reunification

Families/Caregivers continue to stay connected with the FRCs as a source of ongoing support and community. Maintain stability, navigate new challenges, and strengthen their confidence in parenting. As a result, are less likely to return to the child welfare system.

Connecting

Introducing

Trust-Building

Welcoming

Navigating

Linking

Sustaining

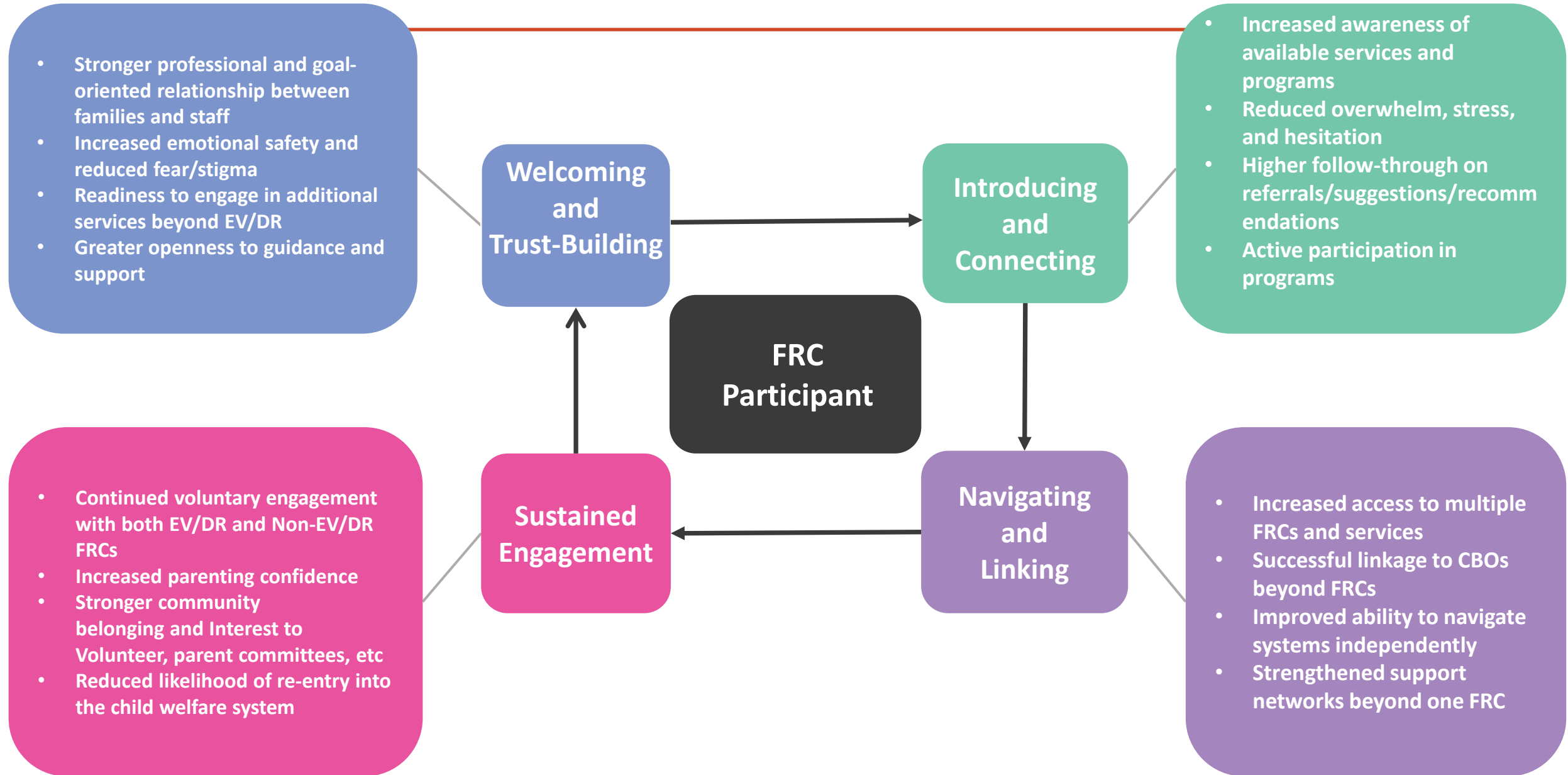
Navigation Across FRCs

Families/Caregivers are supported and guided in accessing services beyond a single-FRC, helping them navigate the broader network of both HSA and non-HSA FRCs.

Supported Linkage to Community Resources

Families/Caregivers are supported in connecting to resources beyond the FRCs, expanding their access to broader community-based supports that promote long-term stability and reduces system involvement.

Part 2b: EV/DR FRCs Participant Outcome Model (POM)



FRC Reminders



San Francisco Department of
Early Childhood



San Francisco Pregnancy Family Village

- This Saturday, May 9th
- In-person events every second Saturday through November 2026 except June.
- Location: Bayview Hunter's Point YMCA
 - 1601 Lane St, San Francisco, CA 94124
- Event Time: 12:00 PM - 3:00 PM



FRC Groups, Activities, Events

- ALL Parent Education, PCI, Support Group classes, CYCF, and activities should be sent to Mateo at mateo.cruzcardenas@sfgov.org for entry into our FRC Online Calendar
 - We are looking to make sure there are parent education class year-round. Please be thinking about not just fall/spring, but summer and winter.
- Your FRC classes/activities must be submitted at least one month ahead of scheduled events
- Notify Mateo of any changes in your FRC classes/activities as we published on them on our FRC Online Calendar



**Grants, CMS,
Fiscal, and/or
Programming
Updates**



Reminders for invoices

- All invoices for June need to be completed by July 15.
- When submitting invoices for CYCF, we will be requesting Contract/MOUs for the professional services
- All documentation need to have date (receipts, invoices, payments, MOU, contract, and etc)
- *Agencies cannot take admin on CMAA distribution

CYCF

- Send your flyers to Mateo when ready
- Send us a calendar invite
- If you change the date, time, and event name, please notify Mateo, Aaron, and Brenda

Basic Needs

- Spend down Basic Needs/Barrier Removals
 - Cannot use for staff/members of the organization
 - Plan accordingly and use it responsibly
 - If spending 30% or more of Basic Needs/Barrier Removal in the last quarter, you must get prior approval from FSPO, and tell us when the Basic Needs/Barrier Removal will be distributed, and what will be purchased.

Basic Needs/Barrier Removal Reporting

- Basic Needs (non-pantry): Starting in FY26-27, they should only have ONE BN service encompassing all FRC funding sources, except CYCF. The service should be broken down into two performance measures: DUPLICATE participants receiving food or formula and DUPLICATE participants receiving non-food items. DPH prefers a duplicate count as this gives a better sense of the magnitude of the issue.
 - For FY25-26: We will ask FRCs to "true up" their YTD numbers in their FY25-26 Q4 reports as best they can if they have been reporting unduplicated thus far. It is OK that these numbers mix food with other things. For example: if they currently are reporting 200 unduplicated participants YTD, but the number should be 2500, they should enter whatever number in Q4, when added to the Q1-3 total, gets them to 2500. Please have them enter a note in the Program Report indicating they did this.
- Food and diaper pantry - starting FY26-27, these must be broken out into two separate service activities. Food pantry must report both: DUPLICATE participant count and a DUPLICATE # of bags/boxes distributed. Diaper pantry need only provide a DUPLICATE participant count. They should also only have ONE Food Pantry and/or one Diaper pantry service activity encompassing all FRC funding sources, except CYCF. Remember that food/diaper pantries are a regular (ie weekly) mass distribution of food/diapers. Food or diapers given out sporadically or as needed are reported in the basic needs section.
 - For this FY (FY25-26): they need to "true up" these line items, similar to Basic Needs. It's OK if these are a combined food/diaper pantry number.
- Barrier removal: starting FY26-27, should have both an UNDULICATED participant performance measure and a DUPLICATED participant count performance measure and only ONE barrier removal service activity section, except for CYCF. Remember that barrier removal are things like food security gift cards, utility payments, veggie vouchers, etc
 - For this FY (FY26) - they should "true up" their barrier removal lines to be an UNDULICATED count.

Forms

- General Referral Form
 - FRC will have a new general referral form for follow through/follow up in the new fiscal year
 - If you have questions/concerns, reach out to us
- In the chat, tell us what information you absolute need to have on the “referral form” to receive referrals.
- Agency contacts will be attached to the referral form
 - What would you like the require response time to be?

Updating Documents for FY26-27

- Due Date: 5/20/26
 - DelDocs (Deliverables)
 - No decrease to deliverables for CBPE, CM/FA, DR, EV
 - SOWs (Scope of Work)
 - Budgets
 - No mid-year raises/changes to salary/fringe
 - Spending down all grant funds

Spring Site Visits

- Success:
 - Collaborative builds partnerships and shares resources
 - Basic Need/Barrier Removal help children and families return to attend the program
 - Documentation match CMS intakes and CM/FA, and well stored and organized
 - Gift cards are stored securely and handled accountably
 - Programs are getting more attendances after learning about family's schedules

Spring Site Visits

- Challenge:
 - Multiple uploading challenges
 - Families and children fear of coming in Q1 and Q2, despite many programs are seeing great participation.
 - Documentation for new participants
 - Fear and concerns impacting staff
 - Deescalation strategies

Guidance Committee

- What the Guidance Committee will do
 - Meet virtually 2-4 times during the year with other SF parents/caregivers. The project will last 4 years, and you can choose to continue participating each year.
 - Decide what questions we should ask families and FRC staff to learn more about their experiences.
 - Help make meaning of what we learn on surveys and through other information.
- Who we are looking for
 - Are at least 18 years old.
 - Have used at least one service at a SF FRC in the past year.
 - Have a child (or children) under 18 years old or are currently pregnant expecting.
 - Feel comfortable and are able to join online video calls, like zoom.
- You will receive a Thank you gift of up to \$500 each year for participating in the FRC Guidance Committee.



Year-end survey for ECMHC services

- <https://www.surveymonkey.com/r/D3P9D9L>

CalAIM Resource Fair

The local CalAim Implementation workgroup is having a resource fair for providers in this developing system of care. For contracted CalAim providers and agencies with large Medi-Cal populations – including seniors, this could be a good outreach opportunity to meet other providers in the CalAim system. But they have invited us to spread the word. Here's the registration link – so they can order lunches.

[San Francisco County PATH CPI Meeting and Provider Resource Fair Tickets, Tuesday, May 19 • 10 AM - 2 PM | Eventbrite](#)

There is an informational planning cohort meeting from 10 – noon. The resource fair is from 12:30 to 2. The event is at the Southeast Community Center.

Reach out to derik.aoki@sfgov.org with questions.

Collaborative Discussion (10 mins)

- Finalized Parenting Education dates for Q1-Q4, FY26-27.
- The neighborhood collaborative should finalize the Curriculum-Based Parent Education (CBPE) group schedule, ensuring different language access options are available for each quarter.
- Link for [CBPE FY25-26](#)
- Due this Friday, 5/8/2026

See you next time!

- Next meeting date: June 3, 2026, from 3-5pm
- **In-person** at 49 SVN
- The invite for June has been updated with the address and room location

спасибо 谢谢
GRACIAS

THANK YOU

ありがとうございました **MERCI**

DANKE धन्यवाद

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